

Tele-Active Rehabilitation for adolescents with concussion: a feasibility study

Josh Shore ¹, Michael G Hutchison ², Emily Nalder ^{1,3}, Nick Reed ^{1,3}, Anne Hunt ^{1,3}

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¹Rehabilitation Sciences Institute, University of Toronto, Toronto, Ontario, Canada

²Faculty of Kinesiology and Physical Education, University of Toronto, Toronto, Ontario, Canada

³Department of Occupational Science and Occupational Therapy, University of Toronto, Toronto, Ontario, Canada

Correspondence to

Dr Anne Hunt;
anne.hunt@utoronto.ca

ABSTRACT

Objectives Active rehabilitation involving subsymptom threshold exercise and education/support promotes recovery among adolescents with concussion, but is typically delivered in-person, which limits accessibility. This study explored the feasibility of a remotely delivered Tele-Active Rehabilitation (Tele-AR) intervention for adolescents with concussion.

Methods A precase–postcase series design was used. Three adolescents (ages 14–17 years) experiencing postconcussion symptoms ≥ 2 weeks postinjury participated with a parent. The Tele-AR intervention was a 6-week programme supervised by a rehabilitation clinician through weekly videoconferencing appointments and included (1) aerobic exercise, (2) coordination drills and (3) comprehensive education and support. Feasibility indicators included rates of recruitment, retention, adherence, as well as adolescent and parent ratings of technology usability using an adapted Telehealth Usability Questionnaire and satisfaction using the Client Satisfaction Questionnaire-8. Prechanges to postchanges in postconcussion symptoms, illness perceptions, and occupational performance and satisfaction were also assessed.

Results Rates of recruitment ($n=3/4$) and retention ($n=3/3$) achieved success criteria. Adherence was high among all participants (77%–100%), and there were no adverse events. Participant ratings of technology usability and satisfaction approached 90%. All participants reported improvements in postconcussion symptoms and illness perception. Clinically significant positive changes were also observed in occupational performance and satisfaction.

Conclusions The Tele-AR intervention appears feasible in a small group of adolescents with concussion, and positive changes were observed in postconcussion symptoms, illness perception and occupational performance. Further study is warranted to evaluate the efficacy of this approach, which may enable access to care that supports recovery in adolescents with concussion.

INTRODUCTION

Concussion is a significant public health concern among youth. Compared with children and adults, adolescents (ages 13–18 years) experience prolonged symptom duration following concussion.¹ Most adolescents

Key messages

What is already known on this topic

- Active rehabilitation involving supervised subsymptom threshold exercise combined with education and support improves recovery among adolescents with concussion.
- Many families face challenges accessing in-person active rehabilitation services due to geographical, logistical and financial barriers.

What this study adds

- A remotely delivered Tele-Active Rehabilitation (Tele-AR) intervention appears to be a safe and feasible approach for adolescents with concussion.
- Positive changes were observed in postconcussion symptoms, illness perception and occupational performance following the intervention.

How this study might affect research, practice or policy

- Further study is warranted to evaluate the efficacy of the Tele-AR approach, which may help improve access to care that supports recovery in adolescents with concussion.

are expected to achieve symptom resolution within 4 weeks postinjury.^{1,2} However, a large subset (approximately 30%) continue to experience persistent physical, cognitive, emotional or sleep-related symptoms beyond 1-month following concussion² and may report disturbances in mood,³ activity resumption⁴ and quality of life.⁵

Current guidelines recommend an active approach to concussion management involving gradual activity resumption after an initial 24–48 hours of rest postinjury.⁶ After initial rest, active rehabilitation involving subsymptom threshold exercise promotes recovery.⁷ Active rehabilitation programmes for adolescents involve aerobic exercise,^{8–16} sport coordination drills,^{9–15} balance exercises,¹¹ relaxation training^{9–15} and/or concussion education and support.^{9–15} Studies show that active rehabilitation improves symptoms,^{8–16} mood,¹⁰ occupational performance⁴



and quality of life¹⁴ among adolescents with concussion. Exercises are prescribed by a healthcare provider and performed by adolescents at home multiple (three to seven) times per week. Frequent contact with the clinician ensures that exercises are tailored to adolescents' unique needs, interests and recovery trajectories. This typically involves in-person sessions during which the clinician evaluates progress to guide programme modification.^{9–15}

Several barriers limit adolescent engagement in active rehabilitation. Although concussion is more common in rural communities,¹⁷ active rehabilitation services are often located in urban areas. Families in rural communities face higher healthcare costs for paediatric concussion,¹⁸ including indirect costs related to transportation and lost productivity.¹⁹ Adolescents living close to care may also have difficulty attending in-person sessions due to financial or logistical challenges preventing parental accompaniment. Telehealth delivery of a multimodal active rehabilitation programme may help address these barriers and improve access to care but has not been explored among adolescents with concussion.

Our research team developed the Tele-Active Rehabilitation (Tele-AR) intervention, a comprehensive active rehabilitation programme for adolescents with concussion designed to promote return to activity in a remote service delivery format. Feasibility studies are essential in rehabilitation research because interventions are inherently complex due to multiple interacting components, complex target behaviours and the degree of intervention tailoring.^{20,21} The purpose of this study was to explore the feasibility of the Tele-AR intervention for adolescents with concussion. Feasibility was evaluated based on

1. Process: rates of recruitment, retention and adherence.
2. Resource: adolescent and parent ratings of technology usability.
3. Science: adverse events, adolescent and parent satisfaction, and preliminary effects on postconcussion symptoms, illness perception and perceived occupational performance

METHODS

Design

This study was part of a larger mixed-methods project evaluating the feasibility of the Tele-AR intervention. A precase–postcase series design was used.

Participants

Adolescents were eligible if they met the following inclusion criteria: (1) ages 13–18 years; (2) concussion diagnosis by physician or nurse practitioner; (3) ≥ 2 weeks postinjury; (4) experiencing ≥ 2 symptoms from the Post-concussion Symptom Inventory;²² (5) ability to read and speak English; (6) demonstrated capacity to consent to the study; (7) access to device and internet capable of videoconferencing; (8) visual analogue rating of current overall symptom burden of $\leq 7/10$, where 10=feeling very

unwell; (9) parent/guardian confirmed ability to walk independently; and (10) parent-reported access to a safe space for exercise. Exclusion criteria included parent-reported presence of comorbidities that could prevent safe participation (ie, cardiac condition, severe mental health diagnoses or other neurological disorder) or inability to follow directions during screening. A parent/guardian was asked to enrol and complete study measures as they observe and/or support their child's participation.

Recruitment

Participants were recruited via word of mouth and information flyers advertised through community organisations, community practitioners, family health teams and social media. Families who expressed interest were contacted by telephone to determine eligibility.

Intervention

The Tele-AR intervention is based on the active rehabilitation protocol described by Gagnon *et al.*⁹ It is a 6-week programme consisting of (1) progressive subsymptom threshold aerobic exercise, (2) sport coordination drills and (3) comprehensive education and support. The Tele-AR protocol was adapted for remote delivery such that the participants were trained by the clinician to exercise independently, rather than under direct supervision by the clinician as in the original protocol.⁹

The intervention was facilitated through seven videoconferencing appointments with a registered kinesiologist. The first appointment (week 0) involved informed consent procedures, reviewing history and completing assessments (described further). The second appointment consisted of an interactive education session and collaborative coconstruction of the home programme based on assessment results and participant interests. During the next 6 weeks (weeks 1–6), the participants were asked to perform the home programme 3 days/week (18 sessions total) and to meet with the kinesiologist once a week. Weekly appointments (approximately 30 min) consisted of continued education and support and review of the home programme, including modification as appropriate. Appointments were conducted using Zoom videoconferencing software.

Aerobic exercise consisted of subsymptom threshold activity (walking, jogging or cycling) using an exercise machine, indoor track or outdoor space. Participants began with 10 min at level 4/10 on the Pictorial Children's Effort Rating Table (PCERT).²³ If tolerated, aerobic exercise was progressed during weekly appointments following a standardised protocol (see online supplemental material), to a maximum of 30 min at PCERT level 6. Coordination drills, prescribed for 10 min, included balance, coordination, sport-specific skills or general health exercises that were meaningful based on participant interests and assessments. For example, hockey players may be given stickhandling drills first performed stationary and progressed to include dynamic

Table 1 A priori feasibility criteria overview

Feasibility indicator	Success criteria	Measurement
Recruitment	≥10% response rate from eligible participants	≥10% of families invited to participate after screening are successfully enrolled in the study
Retention	≥90% retention of participants	≥90% of enrolled participants successfully complete the study, including outcome measures
Adherence	100% attendance to study appointments* ≥85% completion of home programme	All participants complete all eight study appointments* All participants complete at least 15/18 home exercise sessions
Technology usability	≥85% technology usability reported by both youth and parent/guardian	Youth and parents each report mean score of ≥72 on adapted TUQ
Satisfaction	≥90% satisfaction reported by both youth and parent/guardian	Youth and parents each report mean score of ≥29 on CSQ-8

*Rescheduling permitted.

CSQ-8, 8-Item Client Satisfaction Questionnaire; TUQ, Telehealth Usability Questionnaire.

movement. Participants were instructed to terminate exercise if symptoms worsened and to rest until symptoms returned to pre-exercise level; time to symptom exacerbation then became the new target duration. Education was based on the evidence-supported Concussion & You self-management programme, which covers topics including energy management, nutrition/hydration, sleep hygiene and return to activity.²⁴

Data collection

We selected feasibility indicators of process, resource and science.^{21–25} Specific criteria for defining feasibility were identified a priori for a subset of the feasibility indicators (table 1).

Process

Recruitment

Recruitment was defined as the proportion of participants who enrolled in the study relative to the number of individuals invited to participate after screening. A minimum 10% response rate has been deemed the minimum feasible response rate for an RCT.²⁶

Retention

Retention was defined as the proportion of enrolled participants who complete the entire study. A 90% retention target was chosen based on the retention rate in a previous active rehabilitation study facilitated through telephone calls to minimise in-person visits.¹⁶

Adherence

Adherence was defined as attendance at appointments and participation in the home programme, which was measured using activity logs that participants were asked to complete daily through REDCap.²⁷ Imhoff *et al* reported 85% adherence among adolescents prescribed three active rehabilitation sessions per week¹¹; therefore, we targeted 85% home programme completion (15/18 prescribed sessions).

Resource

Technology usability

Adolescent and parent ratings of technology usability were evaluated through postintervention questionnaires (see online supplemental material). Nine questions were chosen from the Telehealth Usability Questionnaire (TUQ)²⁸ to assess usability, interaction quality and usefulness. The TUQ has strong content validity and good-to-excellent internal consistency.²⁸ Three additional questions were included to assess reliability. As per the TUQ, participants rated their agreement with each question from 1 (complete disagreement) to 7 (complete agreement). Total score was determined as the mean score of all items. An 85% usability rating was chosen to indicate feasibility.

Science

Participant characteristics

Demographic information and relevant medical history were collected during week 0 to characterise the sample and inform intervention tailoring.

Preliminary clinical effects

Preliminary effects of the Tele-AR intervention were evaluated through changes in postconcussion symptoms, illness perception and perceived occupational performance. Although concussion recovery is often measured through changes in self-reported symptoms, complete functional recovery per international consensus also encompasses return to regular activities.⁶ Psychological factors such as illness perception predict recovery²⁹ and may be influenced by access to care.

Postconcussion Symptom Inventory (PCSI)

The 22-item PCSI (adolescent version) measures the presence and severity of concussion symptoms on a scale of 0–6.²² The PCSI has strong internal consistency ($\alpha=0.72–0.93$), moderate to strong test–retest reliability (intraclass coefficients, $ICCs=0.62–0.84$) and good

convergent validity ($r=0.8$). Higher scores on the PCSI indicate greater symptom severity.

Brief Illness Perception Questionnaire (BIPQ)

The BIPQ evaluates cognitive and emotional conceptualisation of illness based on eight factors: consequences, timeline, personal control, treatment control, identity, concern, understanding and emotional response.³⁰ Items are rated on a 10-point Likert scale from 0 (absence of perception) to 10 (full agreement with perception). A higher overall score indicates more negative perceptions. The BIPQ has strong psychometric properties and has been administered to patients as young as 8 years old with a variety of conditions.³⁰ We adapted the BIPQ for concussion by replacing the word 'illness' with 'concussion'.

Canadian Occupational Performance Measure (COPM)

The COPM is a client-centred measure to evaluate self-perceived occupational performance and satisfaction.³¹ Through a semistructured interview, participants identify their top 5 areas of occupational concern and rate their performance and satisfaction for each issue from 1 to 10. Ratings are repeated over time to measure change. The COPM has good reliability, validity and responsiveness in rehabilitation settings among adults and youth.³¹ Previously, the COPM detected positive changes in occupational performance among youth participating in active rehabilitation following concussion.⁵

Satisfaction

The 8-Item Client Satisfaction Questionnaire (CSQ-8) was used to assess adolescent and parent/guardian satisfaction with the intervention. The CSQ-8 is a valid and reliable measure to assess parent and child satisfaction with healthcare services.³² A 90% satisfaction rating was chosen to indicate feasibility based on the 91% parent-reported satisfaction with active rehabilitation reported by Gauvin-Lepage *et al.*¹⁰ Ten additional purpose-designed questions elicited specific feedback regarding intervention components.

Adverse events

The following adverse events were chosen to evaluate intervention safety:

1. Exercise-induced symptom exacerbation that persisted beyond 24 hours.¹⁵
2. Termination of participant's exercise programme due to repeated symptom exacerbation in three consecutive exercise sessions.¹³
3. Serious injury resulting from the programme.

Participants were instructed to contact the research team if adverse events occurred. The occurrence of adverse events was also explored during weekly appointments, and participants were prompted to self-report any additional adverse effects.

Procedure

After obtaining informed consent, the PCSI, COPM and BIPQ were administered preintervention at the first appointment in week 0 and were repeated immediately postintervention in the week 6 appointment. The PCSI was also administered at week 3 to measure interim change. The CSQ-8 and adapted TUQ were sent via email following the final appointment in week 6. Parents were asked to attend the first appointment to provide informed consent and the final appointment; additional parental involvement in intervention procedures was determined by the family. Participants were offered a gift card and high school volunteer hours as a token of appreciation.

Data analysis

Participant demographics and history were summarised descriptively. Feasibility indicator results were summarised using frequencies/ratios and were compared against the success criteria (table 1). Descriptive statistics were used to summarise preintervention to postintervention changes on the PCSI, COPM and BIPQ. Changes on the COPM were evaluated in relation to the clinically significant change of 2 or more points on performance and satisfaction scores.³¹

Patient and public involvement

Patients and the public were not involved in the design, conduct, reporting, dissemination plans of this research.

RESULTS

Sample

The final study sample consisted of three adolescents (ages 14–17 years, $n=2$ female) who ranged from 5 weeks to 24 weeks postconcussion and continued to experience symptoms at enrolment. One parent participated alongside each adolescent (all mothers). See table 2 for participant characteristics.

Process

Recruitment

Five families contacted the research team regarding the study. Four participants were screened for eligibility; all met the inclusion criteria and were invited to enrol. One family was unreachable following screening and thus not enrolled. Three participants recruited from four invited represented a 75% recruitment rate, demonstrating success for the recruitment criterion.

Retention

All participants (100%) were retained until completion of all study procedures. The 90% retention criterion was thus met.

Adherence

All adolescent participants completed all study appointments. Response rates for the daily activity log surveys were 84%, 56% and 98% for participant 1 (P1), participant 2 (P2) and participant 3 (P3), respectively. The mean number of exercise sessions completed per week

Table 2 Participant characteristics

	Participant 1	Participant 2	Participant 3
Age (years)	17	14	14
Gender	Female	Female	Male
Number of previous concussions	0	0	0
Time since injury (weeks)*	24	5	5
Mechanism of injury	Sport	Fall	Sport
Relevant preinjury diagnoses	Chronic migraines	Learning disabilities ADHD Mood disorders	Vision disorder Learning disability Mood disorder
Concurrent treatment	Physiotherapy Occupational therapy Chiropractic Vision therapy Neurology	None	None

*Time since injury on initiating intervention.
ADHD, attention deficit hyperactive disorder.

was 3.44 (SD=2.15, median=4). Of the 18 exercise sessions prescribed, P1 reported completing 16 sessions; P2 reported completing 14 sessions; and P3 reported completing 32 sessions. Adherence criteria were thus met for P1 and P3 and approached for P2.

Resource

Technology usability

Usability was rated above the success criterion of 85% by P2 and parent (both 94%) and by P3 and parent (both 98%). Usability was rated lower by P1 (73%) and parent (80%) due to technical problems (ie, poor internet connection). All adolescents and parents rated 5/7 or higher in agreement that videoconferencing was appropriate for delivering the intervention, and 5/7 or higher in agreement that telerehabilitation saved them time travelling to concussion specialists.

Science

Postconcussion symptoms

All three adolescent participants demonstrated decreases in postconcussion symptoms (PCSI) from preintervention

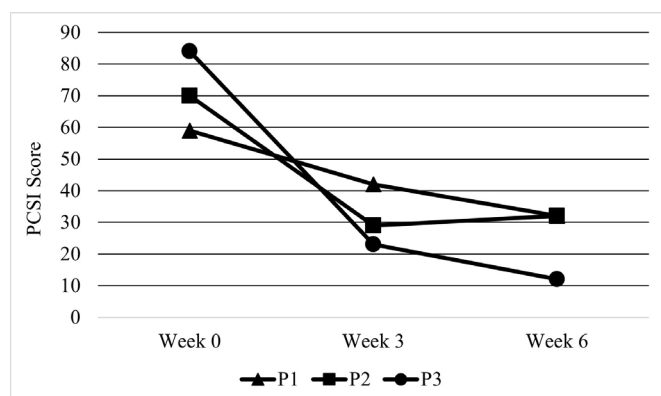


Figure 1 PCSI scores. Note: lower scores indicate lower symptom severity. PCSI, Postconcussion Symptom Inventory

to postintervention (figure 1). Symptom reduction was most pronounced from week 0 to week 3 for all participants. P2 had a slightly higher symptom score at week 6 compared with week 3 (32 and 29, respectively), but the symptoms at these time points were similar to those endorsed for the preinjury rating.

Illness perception

All three adolescent participants showed lower scores on the BIPQ from preintervention to postintervention, indicating more favourable perceptions of their condition (figure 2). P2 and P3 reported almost entirely favourable perceptions at week 6 (BIPQ score=4 and 2, respectively), while P1 continued to endorse some negative perceptions (BIPQ score=36).

Occupational performance

COPM scores are shown in table 3. Some details were substituted to protect participant privacy (eg, lacrosse changed to ice hockey). Participants reported a variety of occupational performance issues related to productivity

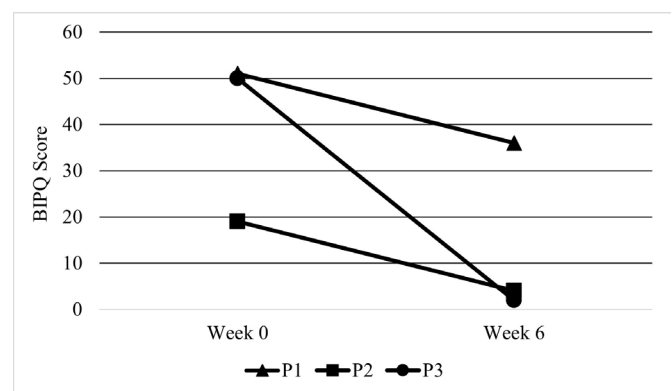


Figure 2 BIPQ scores. Note: lower scores indicate more positive perceptions. BIPQ, Brief Illness Perception Questionnaire.

**Table 3** Performance and satisfaction ratings for self-identified occupational performance issues (Canadian Occupational Performance Measure)

Occupational performance issues	Week 0		Week 6	
	Performance	Satisfaction	Performance	Satisfaction
Participant 1				
Performing exercise (cycling, swimming and running)	3	4	5	6
Participating in sport (ice hockey and softball)	1	1	6	7
Completing household chores (laundry and dishes)	5	7	6	8
Driving a car	1	1	5	7
Completing schoolwork	4	3	8	8
Averages	2.8	3.2	6	7.4
Change scores*	Change in performance score= 3.2 Change in satisfaction score= 4.2			
Participant 2				
Completing schoolwork	7	4	8	7
Using screens (computer, TV and cellphone)	9	9	10	10
Reading books	8	6	10	10
Going to stores	7	4	10	10
Averages	7.8	5.8	9.5	9.3
Change scores*	Change in performance score=1.8 Change in satisfaction score= 4.5			
Participant 3				
Swimming	5	4	6	5
Completing schoolwork	5	4	9	10
Leisure cycling	2	2	10	10
Using screens (computer, TV and cellphone)	2	2	8	10
Playing electric guitar	1	1	9	10
Averages	3	2.6	8.4	9
Change scores*	Change in performance score= 5.4 Change in satisfaction score= 6.4			

Higher score indicates greater performance and satisfaction. Bold indicates clinically significant change (2 or more points) from week 0 to week 6.

*Calculated as week 6 average–week 0 average.

and leisure. Clinically significant changes (≥ 2 points) in occupational performance were observed from preintervention to postintervention for P1 and P3. P2 approached a clinically significant change (1.75-point improvement). All participants reported clinically significant changes in satisfaction. Due to the COVID-19 lockdown measures, P3 was unable to access a pool beyond week 2, which limited postintervention ratings for swimming.

Satisfaction

The 90% satisfaction criterion was met for P1 (90%) and the parents of P2 and P3 (both 94%). Satisfaction ratings from P2 (88%) and P3 (85%) approached the 90% target. The parent of P1 reported slightly lower satisfaction (75%). All adolescents rated that the programme 'helped a great deal' or 'helped somewhat' to deal more effectively with concussion and indicated that they would 'definitely' recommend the programme to others. P2 and P3 identified education/support as the most helpful

aspect of the programme, while P1 chose the aerobic component.

Adverse events

No adverse events were reported by the participants at any point. Two participants experienced symptom exacerbation during their first or second exercise session that subsided within the 24-hour period and therefore were not considered adverse events.

DISCUSSION

This study explored the feasibility of a remotely delivered Tele-AR intervention for adolescents with concussion. Results based on a priori indicators suggest that the Tele-AR intervention may be a feasible approach in this population. Participants reported positive changes in postconcussion symptoms, illness perception and occupational performance from preintervention to postintervention.

Results from this study extend prior research supporting a telehealth approach to exercise for youth with concussion.³³ The Mobile Subthreshold Exercise Programme intervention used heart rate monitors and weekly video appointments to guide adolescents in adjusting exercise parameters based on their symptoms, which was found to be tolerable and acceptable.³³ The Tele-AR intervention trains similar self-monitoring skills and provides a structured and supervised exercise programme for those without access to exercise testing or heart rate monitors. High satisfaction ratings and the lack of adverse events reported here suggest that this approach may also be safe and appropriate. Together, these findings highlight the potential for telehealth approaches that support youth to safely monitor and progress postconcussion rehabilitative exercise at home.

Improvements in symptoms and occupational performance reported by our participants are comparable to previous in-person active rehabilitation studies,^{4,9–15} indicating that the intervention may have similar beneficial effects when delivered remotely. Performance improved across a variety of activities commonly limited by concussion, including sport/exercise, schoolwork and leisure hobbies.⁴ Tailored education and support were essential to ensuring individualisation of the intervention and extending beyond exercise to address activities that were meaningful to each participant. Indeed, two participants identified education/support as the most helpful component, which is consistent with previous work in which youth highlighted energy management strategies as essential to active rehabilitation.³⁴ Understanding adolescents' ongoing symptoms and activity limitations is key to tailoring a comprehensive active rehabilitation approach.

Improvements in illness perception further underscore the importance of education/support. Poor understanding of concussion and negative injury perceptions are associated with prolonged recovery.²⁹ In this study, all participants endorsed negative perceptions of their injuries at week 0 but showed lower scores (ie, more positive perceptions) after the intervention. While cognitive-behavioural approaches are known to improve illness perception and related behaviours in concussed adolescents,³⁵ to our knowledge, this study is the first to suggest that illness perception may be responsive to tailored education and support combined with supervised exercise among adolescents with concussion. The education/support component, which focused on self-management strategies and active recovery, may have contributed to more positive injury beliefs, facilitating safe activity engagement. Mastery experiences during exercise could have also contributed by increasing perceived competence and autonomy. Further study is needed to explore these relationships.

This study adds to emerging literature regarding telehealth in concussion management.^{36–38} Adoption of telehealth has been slow in concussion research and clinical care, perhaps due to beliefs that screens should be

avoided during recovery. However, current evidence indicates that strict avoidance of screen use is not necessary beyond 24–48 hours postconcussion.^{39,40} In our study, screen use was apparently tolerated by participants, as ratings of technology usability and satisfaction were high and there were no adverse events. In another study, adolescent and caregiver ratings of therapeutic alliance and satisfaction were similar between concussion visits conducted in-person and via telehealth.³⁷ Communication strategies that honour patient autonomy (eg, eliciting perspectives, demonstrating active listening and encouraging questions) can help build rapport in telehealth encounters.³⁷ Clinicians providing telehealth services for concussion should also be mindful of individual screen tolerance and schedule appointments appropriately, including breaks as needed.

Considerations and future directions

This study took place during the COVID-19 pandemic (recruitment May 2020–March 2021) when concussion care-seeking was reduced due to lockdown measures,⁴¹ which may have impacted recruitment. The small sample size limited interpretation of process outcomes. Nevertheless, results were consistent with previous in-person active rehabilitation literature and provided preliminary evidence to guide the design of future studies. Further study including a larger sample size and control group is necessary to evaluate this approach. Adherence to the home programme should be interpreted cautiously due to mixed response rates to activity log surveys and potential biases from self-reporting. Adherence should be explored further, including the impact of telehealth visits.

CONCLUSIONS

The Tele-AR intervention appears feasible in a small group of adolescents with concussion, and positive changes were observed in postconcussion symptoms, illness perception and occupational performance. This study is the first step towards evaluation and clinical implementation of Tele-AR, which may enable access to care that supports recovery and return to activity among adolescents with concussion.

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Contributors JS contributed to the study design, recruited participants, administered the intervention, completed the data collection and analysis, and drafted and revised the manuscript. MGH and EN contributed to the study design, assisted with data analysis and revised the manuscript. NR and AH generated the theoretical basis for the study, contributed to the study design, assisted with recruitment and data analysis, and revised the manuscript. All authors approved the final manuscript. AH is the guarantor and accepts full responsibility for the work, had access to the data, and controlled the decision to publish.

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ORCID iDs

Josh Shore <http://orcid.org/0000-0002-9060-2173>

Michael G Hutchison <http://orcid.org/0000-0003-1961-5921>

Emily Nalder <http://orcid.org/0000-0001-9612-9420>

Nick Reed <http://orcid.org/0000-0001-9360-7888>

Anne Hunt <http://orcid.org/0000-0002-1933-6503>

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Supplementary Material 1. Aerobic exercise progression protocol

Week	Duration (minutes)	Intensity (PCERT Level)
1	10	4
2	15	4
3	15	5
4	20	5
5	20	6
6	30	6

PCERT, Pictorial Children's Effort Rating Table.

Supplementary Material 2. Youth and parent post-intervention questionnaires**Youth Questionnaire**Overall Satisfaction

Please answer the following questions about your overall experience with this program.

1. How would you rate the quality of the program that you completed?
 Excellent Good Fair Poor

2. Did you get the kind of help you wanted in this program?
 No, definitely not no, not really
 yes, generally yes, definitely

3. To what extent has this program met your needs?
 Almost all of my needs have been met most of my needs have been met
 only a few of my needs have been met none of my needs have been met

4. If a friend or relative were to sustain a concussion, would you recommend this program to them?
 No definitely not No, I don't think so
 Yes, I think so Yes, definitely

5. How satisfied are you with the amount of help you received in this program?
 Quite dissatisfied Indifferent or mildly dissatisfied
 mostly satisfied very satisfied

6. Has participating in this program helped you to deal more effectively with concussion?

- ⁴ Yes, it helped a great deal ³ Yes, it helped somewhat
² No, it really did not help ¹ No, it seemed to make things worse

7. In an overall, general sense, how satisfied are you with this program?

- ⁴ Very satisfied ³ Mostly satisfied
² Indifferent or mildly dissatisfied ¹ Quite dissatisfied

8. If you were to seek help again for a concussion, would you come back to this program if it was available?

- ¹ No definitely not ² no, I don't think so
³ Yes, I think so ⁴ Yes, definitely

The Rehabilitation Program

Please answer the following questions your experience with the rehabilitation program that you completed.

9. I enjoyed the exercise program.

- Strongly Agree Agree Disagree Strongly Disagree

10. I think the exercise program was:

- Very Helpful Somewhat Helpful Somewhat Unhelpful
 Very Unhelpful

11. The exercise intensity manual helped me understand how the exercise should feel.

- Strongly Agree Agree Disagree Strongly Disagree

12. I was able to maintain the proper exercise intensity prescribed by my research therapist.

- Strongly Agree Agree Disagree Strongly Disagree

13. How often were you able to complete the home exercise program?

Always Sometimes Rarely Never

I was able to complete _____ / 18 days of my home exercise program.

14. I think the education and support that I received was:

Very Helpful Somewhat Helpful Somewhat Unhelpful

Very Unhelpful

15. Which aspect of the rehabilitation program do you think was most helpful?

Aerobic exercise Coordination exercise Education and Support

16. Which aspect of the rehabilitation program do you think was least helpful?

Aerobic exercise Coordination exercise Education and Support

17. I received enough support from the research therapist in order to complete the exercise program effectively.

Strongly Agree Agree Disagree Strongly Disagree

18. More frequent appointments with the research therapist would have helped me complete the exercise program more effectively.

Strongly Agree Agree Disagree Strongly Disagree

Telerehabilitation Platform

Please answer the following questions about your experience with receiving care remotely via telerehabilitation.

19. The videoconferencing system was simple and easy to use.

Agree 1 2 3 4 5 6 7 Disagree

20. The way I interacted with the videoconferencing was pleasant.

Agree 1 2 3 4 5 6 7 Disagree

21. I could easily communicate with the research therapist using the videoconferencing system.

Agree 1 2 3 4 5 6 7 Disagree

22. Using the videoconferencing system, I was able to see the research therapist as well as if we had met in person.

Agree 1 2 3 4 5 6 7 Disagree

23. I experienced technical problems connecting to the videoconferencing system.

Agree 1 2 3 4 5 6 7 Disagree

24. Technical issues decreased my ability to complete the program effectively.

Agree 1 2 3 4 5 6 7 Disagree

25. Whenever there was a technology issue it was resolved quickly.

Agree 1 2 3 4 5 6 7 Disagree

26. I felt I was able to express myself effectively during videoconferencing appointments.

Agree 1 2 3 4 5 6 7 Disagree

27. I felt comfortable communicating with the research therapist during videoconferencing appointments.

Agree 1 2 3 4 5 6 7 Disagree

28. Videoconferencing appointments were an appropriate method for delivering this rehabilitation program.

Agree ¹ ² ³ ⁴ ⁵ ⁶ ⁷ Disagree

29. This telerehabilitation program improved my access to concussion services.

Agree ¹ ² ³ ⁴ ⁵ ⁶ ⁷ Disagree

30. This telerehabilitation program saved me time travelling to a concussion specialist clinic.

Agree ¹ ² ³ ⁴ ⁵ ⁶ ⁷ Disagree

We appreciate your feedback – Thank you!

Parent Questionnaire

Overall Satisfaction

Please answer the following questions about your overall experience with this telerehabilitation program.

1. How would you rate the quality of the program that your child completed?
⁴ Excellent ³ Good ² Fair ¹ Poor

2. Did your child get the kind of help you wanted from this program?
¹ No, definitely not ² No, not really
³ Yes, generally ⁴ Yes, definitely

3. To what extent has the program met your child's needs?
⁴ Almost all of my needs have been met ³ Most of my needs have been met
² Only a few of my needs have been met ¹ None of my needs have been met

4. If a friend or relative's child were to sustain a concussion, would you recommend this program to them?
¹ No definitely not ² No, I don't think so
³ Yes, I think so ⁴ Yes, definitely

5. How satisfied are you with the amount of help your child received in this program?
¹ Quite dissatisfied ² Indifferent or mildly dissatisfied
³ Mostly satisfied ⁴ Very satisfied

6. Has this program has helped your child to deal more effectively with concussion?

⁴ Yes, it helped a great deal ³ yes, it helped somewhat

² No, it really did not help ¹ No, it seemed to make things worse

7. In an overall, general sense, how satisfied are you with the program that your child completed?

⁴ Very satisfied ³ mostly satisfied

² Indifferent or mildly dissatisfied ¹ Quite dissatisfied

8. If you were to seek help again for a concussion, would you come back to this program if it was available?

¹ No, definitely not ² No, I don't think so

³ Yes, I think so ⁴ Yes, definitely

The Rehabilitation Program

Please answer the following questions about your impressions of the rehabilitation program that your child completed.

9. My child enjoyed the exercise program.

Strongly Agree Agree Disagree Strongly Disagree

I don't know

10. I think the exercise program was _____ for my child:

Very Helpful Somewhat Helpful Somewhat Unhelpful

Very Unhelpful

11. The exercise intensity manual helped my child understand how the exercise should feel.

Strongly Agree Agree Disagree Strongly Disagree

I don't know

12. My child was able to maintain the proper exercise intensity prescribed by the research therapist.

Strongly Agree Agree Disagree Strongly Disagree

I don't know

13. How often was your child able to complete the home exercise program?

Always Sometimes Rarely Never I don't know

14. I think the education and support my child received was:

Very Helpful Somewhat Helpful Somewhat Unhelpful

Very Unhelpful I don't know

15. Which aspect of the rehabilitation program do you think was most helpful for your child?

Aerobic exercise Coordination exercise Education and support

16. Which aspect of the rehabilitation program do you think was least helpful for your child?

Aerobic exercise Coordination exercise Education and support

17. I think my child received enough support from the research therapist in order to complete the exercise program effectively.

Strongly Agree Agree Disagree Strongly Disagree

18. I think more frequent meetings with the research therapist would have helped my child complete the exercise program more effectively.

Strongly Agree Agree Disagree Strongly Disagree

Telerehabilitation platform

Please answer the following questions about your impressions of receiving care remotely via telerehabilitation.

19. The videoconferencing system was simple and easy for my child to use.

Agree ¹ ² ³ ⁴ ⁵ ⁶ ⁷ Disagree

20. The way my child interacted with the videoconferencing system was pleasant.

Agree ¹ ² ³ ⁴ ⁵ ⁶ ⁷ Disagree

21. My child could easily communicate with the research therapist using the videoconferencing system.

Agree ¹ ² ³ ⁴ ⁵ ⁶ ⁷ Disagree

22. Using the videoconferencing system, my child was able to see the research therapist as well as if they had met in person.

Agree ¹ ² ³ ⁴ ⁵ ⁶ ⁷ Disagree

23. My child experienced technical problems connecting to the videoconferencing system.

Agree ¹ ² ³ ⁴ ⁵ ⁶ ⁷ Disagree

24. Technical issues decreased my child's ability to effectively complete the program.

Agree ¹ ² ³ ⁴ ⁵ ⁶ ⁷ Disagree

25. Whenever there was a technology issue it was resolved quickly.

Agree ¹ ² ³ ⁴ ⁵ ⁶ ⁷ Disagree

26. My child was able to express him/herself effectively during videoconferencing appointments.

Agree 1 2 3 4 5 6 7 Disagree

27. I felt comfortable having my child communicate with the research therapist using videoconferencing appointments.

Agree 1 2 3 4 5 6 7 Disagree

28. Videoconferencing appointments were an appropriate method for delivering this rehabilitation program.

Agree 1 2 3 4 5 6 7 Disagree

29. This telerehabilitation program improved my ability to access concussion services for my child.

Agree 1 2 3 4 5 6 7 Disagree

30. This telerehabilitation program saved my family time travelling to a concussion specialist clinic.

Agree 1 2 3 4 5 6 7 Disagree

We appreciate your feedback – Thank you!